

## **Lamp warranty - canada**

**MINIMUM ORDER** A \$175 distributor net is the standard minimum order. Purchase orders for less than \$175 will incur an additional \$25 service charge.

**ORDERING** Shat-R-Shield, Inc. will not be responsible for errors on verbal orders. Prompt confirming purchase orders are required. Please use catalog/ UPC number for accuracy. Non-stock items, also referred to as 'less than full case', are identified in the Shat-R-Shield price list by an asterisk next to the catalog order number. No return allowed on non-stock items. Shat-R-Shield, Inc. will purchase to coat the full case quantity being ordered. If there is a breakage or one of the lamps fail during the coating process, the customer will be billed and shipped only the number of lamps that pass inspection. Orders are subject to prices in effect the date the order is received by Shat-R-Shield.

**FREIGHT** Orders of \$3,000 from Canadian warehouse to the distributor will ship freight allowed. Shipments from US directly to the Canadian distributor will ship freight allowed at \$3,000 for lamps in full case quantities. All orders not meeting freight prepaid terms must ship collect or 3rd party. No prepay or add freight permitted. Shat-R-Shield, Inc. reserves the right to make partial shipments, when necessary, without penalty to the purchaser. Shat-R-Shield charges a \$20 fee if the purchaser requires/requests shipment notifications.

**CLAIMS** Upon acceptance by the carrier, title to material passes to consignee. All claims for loss or breakage, concealed or otherwise, for shipments accepted by consignee must be made against the carrier by the consignee.

**RETURNED GOODS** All returns must be authorized by SRS's Customer Service Department and are subject to the following:

- Goods must be authorized for return within 90 days of purchase and require an RMA from Shat-R-Shield, Inc.
- Customer is responsible for all freight charges and any damages which may occur; unless fault of Shat-R-Shield, Inc. in which Shat-R-Shield, Inc. will give full credit, plus transportation costs, if returned per transportation routing instructions stated on the RMA.
- Credit will be issued at the purchase price less damages and a 25% return goods charge.
- No return allowed on non-stock items or discontinued items.
- No broken cases allowed on returns (lamps only) - full case quantities only in original packaging.

**TERMS** Net 30 days upon credit approval.

*\*If payment is made with a credit card, a 2.05% nominal surcharge will be added to each transaction amount (which is not greater than our cost to accept this payment method).*