

LAMP WARRANTY

The plastic coating on a Shat-R-Shield fluorescent is guaranteed to last for the rated-life of the lamp and will not turn yellow, crack, or otherwise fail during that time, subject to the following conditions:

- Lamps can be installed in open or enclosed fixtures.
- Lamps must be installed and operating in ambient temps below 150°F for T8 and T12; below 400°F for T5HO lamps.
- Lamps cannot be used in fixtures employing defective ballasts; ballasts that have been used longer than their rated- life; or ballasts that are improperly wired. Lamps cannot be used in fixtures where poor pin contact occurs.
- Lamp types and ballast types must be compatible (rapid-start lamps with rapid-start ballasts, etc.)
- Shat-R-Shield Lighting Inc. does not recommend the use of occupancy sensor in conjunction with an instant start ballast due to the negative impact it has on the life of the lamp.
- Shat-R-Shield Lighting Inc. reserves the right to have an employee or agent inspect the fixture, ballast and/or location where a lamp with a failed coating was installed.
- Osram/Sylvania Octron lamps, when used with Osram/Sylvania Quicktronic ballasts, qualify for the Quick60+ Warranty. (Contact Shat-R-Shield Lighting)
- Philips Advantage Plus 90 Protection matches any major manufacturer's "system" warranty and extends it for another 90 days. The Philip's program allows the use of any major brand of lamps (Philips, GE, Osram) that are used now or in the future. Open to all distributors. (Contact Shat-R-Shield Lighting)
- Removal of orange Shat-R-Shield Lighting label voids this warranty.

HIGH INTENSITY DISCHARGE (HID) LAMPS

The plastic coating on a Shat-R-Shield Lighting HID lamp is guaranteed not to yellow and will withstand bulb wall temperatures up to 500°F. Except under the foregoing conditions, due to variable conditions and fixture design, Shat-R-Shield does not warrant or otherwise guarantee the plastic coating on HID lamps for the rated-life of the lamp. The purpose of the coating is to contain virtually all glass fragments, phosphors and mercury in the event the lamp is accidentally dropped or broken. Shat-R-Shield suggests the HID shatterproof lamps be inspected and replaced if the coating material is compromised due to temperature extremes.

- The coating is not designed to contain an arc-tube rupture (non-passive failure).
- Under certain conditions, glass fragments may escape the coating.
- Lamps **MUST** be burned base-UP only, and in open fixtures. Operate with compatible ballast and fixture only.
- On rare occasion, usually at end of life, an arc-tube rupture can occur and shatter the outer glass and coating. This is possible with all non-shrouded metal halide lamps.

INCANDESCENT LAMPS

The plastic coating on a Shat-R-Shield Lighting incandescent lamp is guaranteed not to crack, peel, or turn yellow, and will withstand bulb wall temperatures up to 500°F, subject to the following conditions:

- The lamps should not be in enclosed fixtures or fixtures that do not allow heat dissipation.
- Lamps can be operated in ambient temperatures up to 400°F.
- The coating is designed to minimize glass shattering in the event a lamp is dropped or accidentally broken.
- Under certain conditions, glass fragments may escape the coating.

LINEAR LED LAMPS

There is a 5 year limited warranty on Shat·R·Shield Lighting plastic coated Linear LED tubes. The plastic coating is guaranteed not to crack, peel, or turn yellow. Lamp must be wired correctly according to style and specification.

- Lamps can be installed in open or enclosed fixtures.
- Ballast Bypass Lamps must be wired in accordance with their style and instructions.
- Lamps must be installed and operating in ambient temperatures below 150°F.
- Lamps cannot be used in fixtures employing defective ballasts; ballasts that have been used longer than their rated- life; or ballasts that are improperly wired. Lamps cannot be used in fixtures where poor pin contact occurs.
- Lamp types and ballast types must be compatible.
- Shat·R·Shield Lighting Inc. recommends that occupancy sensors be set to keep lamps on for a minimum of 30 mins.
- Shat·R·Shield Lighting Inc. reserves the right to have an employee or agent inspect the fixture, ballast and/or location where a lamp with a failed coating was installed.
- Removal of orange Shat·R·Shield Lighting label voids this warranty.

WARRANTY IS VOID IF NOT USED FOR THE PURPOSE FOR WHICH THIS PRODUCT IS MANUFACTURED.