

## **TERMS & CONDITIONS - Canada**

**MINIMUM ORDER** A \$175 distributor net is the standard minimum order. Purchase orders for less than \$175 will incur an additional \$25 service charge.

**ORDERING** Shat·R·Shield Lighting Inc. will not be responsible for errors on verbal orders. Prompt confirming purchase orders are required. Please use catalog/UPC number for accuracy. No return allowed on non-stock items. Orders are subject to prices in effect at date that order is received by Shat·R·Shield. *PRICES ARE SUBJECT TO CHANGE WITHOUT NOTICE.*

**NEW ACCOUNTS:** Orders over \$50K will require a 30% down payment. In addition, credit check and approval will be required prior to processing of any orders.

**EXISTING ACCOUNTS:** Orders over \$200K will require a 15% down payment.

Larger deposits may be required for special/non-stock items. Terms will be net 30, unless otherwise approved by Shat·R·Shield prior to placement of orders. Safety stock orders may be required, dependent upon the established purchase order release schedule to be agreed upon by both parties.

**FREIGHT** Orders of \$3,000 or more shipping from the US directly to the Canadian distributor will ship freight allowed (excluding the Mega High Bay). Fixture orders or any combination of fixtures and lamps is freight paid at \$4,000 or more, with the exception of orders containing the Ironclad™ Mega High Bay in which freight is paid at \$5,000. In the event that partial shipments or shipments by other than Shat·R·Shield selected carriers are requested, full transportation charges are to be borne by the purchaser. A freight-allowed order will ship complete only after all line items are available for shipment. If a partial shipment is requested, freight charges for back orders that include non-stock items are the responsibility of the purchaser. Non-stock items are identified in the Shat-R-Shield price schedule by an asterisk next to the catalog order number. Shat·R·Shield Lighting Inc. reserves the right to make partial shipments, when necessary, without penalty to the purchaser. Shat·R·Shield charges a \$20 fee if the purchaser requires/requests shipment notifications.

**CLAIMS** Upon acceptance by the carrier, title to material passes to consignee. All claims for loss or breakage, concealed or otherwise, for shipments accepted by consignee must be made against the carrier by the consignee. This includes all shipments going collect or 3rd party.

**RETURNED GOODS** All sales are final and no returns are allowed (*other than for warranty claims*) unless:

**Stock Product:** All returns must be authorized by SRS and are subject to the following:

- Goods must be authorized for return within 90 days of purchase and require an RMA from Shat-R-Shield, Inc.
- Customer is responsible for all freight charges and any damages which may occur; unless fault of Shat·R·Shield Lighting Inc. in which Shat·R·Shield will give full credit, plus transportation costs, if returned per transportation routing instructions stated on the RMA.
- Credit will be issued at the purchase price less damages and a 25% return goods charge.
- No return allowed on non-stock items or discontinued items.

**TERMS** Net 30 days upon credit approval.

*\*If payment is made with a credit card, a 2.05% nominal surcharge will be added to each transaction amount (which is not greater than our cost to accept this payment method).*