



TERMS & CONDITIONS

US Distributor

TERMS: Net 30 days upon credit approval.

MINIMUM ORDER: A \$150 distributor net is the standard minimum order. Purchase orders for less than \$150 will incur an additional \$25 service charge. Only full case quantities sold.

ORDERING: Shat-R-Shield, Inc., will not be responsible for errors on verbal orders. Prompt confirming purchase orders are required. Please use catalog/UPC numbers for accuracy. Less than full case means that the item is a non-stock item. Shat-R-Shield, Inc. will purchase to coat the full-case quantity being ordered. If there is a breakage or one of the lamps fail during the coating process, the customer will be billed and shipped the number of lamps that pass inspection. No return allowed on non-stock items. Orders are subject to prices in effect at date that order is received by Shat-R-Shield. **PRICES ARE SUBJECT TO CHANGE WITHOUT NOTICE.**

FREIGHT: Prices are F.O.B. Salisbury, NC, with freight allowed within the continental United States on all orders priced at or above \$1500. In the event that partial shipments or shipment by other than Shat-R-Shield, Inc. selected carriers are requested, full transportation charges are to be borne by the purchaser. A freight-allowed order will ship complete only after all line items are available for shipment. If a partial shipment is requested, freight charges for back orders that include non-stock items are the responsibility of the purchaser. Non-stock items are

identified in the Shat-R-Shield price schedule by an asterisk next to the catalog order number. Non-stock is also referred to as "Less Than Full Case". Shat-R-Shield, Inc., reserves the right to make partial shipments, when necessary, without penalty to the purchaser.

CLAIMS: Upon acceptance by the carrier, title to material passes to consignee. All claims for loss or breakage, concealed or otherwise, for shipments accepted by consignee must be made against the carrier by the consignee.

RETURNED GOODS: All returns must be authorized by our Customer Service Department, and are subject to the following terms:

1. Goods will not be authorized for return after 90 days from shipping date.
2. Customer is responsible for all freight charges and any damages which may occur.
3. Credit will be issued at the purchase price less damages and a 25% return goods charge.
4. No return allowed on non-stock items.
5. No broken cases allowed on return - full case quantities only in original packaging.

Fluorescent Lamp Guarantee

The plastic coating on a Shat-R-Shield brand fluorescent lamp is guaranteed to last the rated life of the lamp. If the coating should turn yellow, crack, or otherwise fail before the end of the rated life of the lamp, Shat-R-Shield, Inc. will refund the full purchase price as shown on the invoice, subject to the following conditions:

- The lamps must be used in ambient temperatures below 120° F.
- The lamps cannot be used in fixtures employing defective ballasts, ballasts that have been used longer than their rated life, or ballasts that are improperly wired.
- The lamps cannot be used in fixtures where poor pin contact occurs.
- Lamps must be used with ballasts compatible with lamp type; eg., a Rapid Start lamp must be used with a Rapid Start ballast; an Instant Start lamp must be used with an Instant Start ballast, etc.
- Shat-R-Shield, Inc. reserves the right to have an employee or agent inspect the fixture, ballast, and/or location where a lamp with a failed coating was installed.
- Shat-R-Shield, Inc. brand fluorescent lamps sold for use in refrigerated areas only are designated as such by a label on the lamp stating "REFRIGERATION USE ONLY" and are not covered by this guarantee. Because Shat-R-Shield, Inc. has no control over the temperature range in the areas where lamps are operated, their performance cannot be guaranteed. Note that if used in temperatures below 45° F, the coating should be expected to last the rated life of the lamp.

Fluorescents Multiplier: X _____
--

Incandescents & HID Multiplier: X _____
